

Theme 2. Planning To Disclose To The Patient/ Family

The Family Perspective

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When Things Go Wrong



✓ **Acknowledgment**



✓ Accountability & Responsibility

✓ Support

✓ Apology

✓ Engagement

- ✓ Acknowledgment
- ✓ Accountability & Responsibility
- ✓ Support
- ✓ Apology
- ✓ Engagement

✓ The Details
