

WHY THE SYSTEM CAN'T WAIT

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Brant Community Healthcare System



Similar systems

Health
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My Personal Journey & Insights

- Yesterday
- Today
- Tomorrow



Yesterday

- Education to Health Care 1995
- Learning Curve
- Real Life situation





Today

- Culture of Safety... yet mistakes continue
- Confidence & trust weak
- Better at disclosing & apologizing
- More transparent & accountable
- Change is tough
- Governments and organizations seeking solutions
- Finances significant yet constrained
- Higher expectations





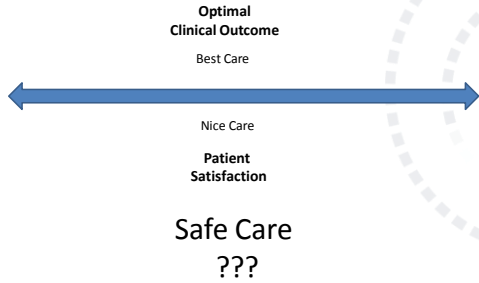
People's needs & expectations

- Cure me
- Heal / comfort me
- Don't hurt me
- Be "nice" to me!





Emerging “tension”?



 The Canadian Healthcare Safety Symposium
HALIFAX SERIES

Today



 The Canadian Healthcare Safety Symposium
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Tomorrow

- Basic truisms
- Newer truisms
- Government role
- Leadership – drive change

 The Canadian Healthcare Safety Symposium
HALIFAX SERIES

people will only change when the combination of:
the **desire** for change,
the **vision** of the change,
and the **knowledge** of the change process
is greater than the **value of leaving things as they
are.**



Why the system can't wait